ICTRECHT

ZIVVER is not required to apply CE-marking
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ZIVVER is a secure communication platform with the goal to provide organizations and users the comfort of safe communication. The platform and its end-user applications supports secure sharing of messages, images and all other types of files between users, users to guests (person using ZIVVER with person not using ZIVVER), guests to user and to and from systems via different out-of-the-box interfaces including SMTP or via the ZIVVER-API.

The ZIVVER platform is also used in the healthcare industry. In this respect, it is of importance to determine whether ZIVVER's platform can be considered a 'medical device' within the meaning of the Medical Device Regulation (hereinafter: *'MDR*) and as a result thereof should adhere to the provisions of the MDR.[1] If the latter is the case, it would also be mandatory to apply CE (*Conformité Européenne*)-marking to the ZIVVER platform.

Under the MDR, software is only considered a 'medical device' if the intended purpose of the manufacturer corresponds to the medical purposes referred to in the MDR. Medical purposes include diagnosis, prediction, prognosis, monitoring and treatment in the context of healthcare. The communication platform of ZIVVER is not a medical device under the MDR. ZIVVER performs no actions with a medical purpose on those messages and files. ZIVVER only secures and safely delivers these messages and files.

Supporting the above, it is of relevance that a guidance has been written by the Medical Device Coordination Group (MDCG) in this respect.[2] The MDCG is composed of representatives of all Member States and it is chaired by a representative of the European Commission. The guidance provides concrete tools to assess whether software can be considered as a medical device. It is explicitly stated that communication systems used in healthcare (e.g. email, mobile telecommunication and video communication) are intended for general purposes when the software is used to send both medical and non-medical information. In addition, the guidance concludes that systems that are intended to store, archive or transfer data do not qualify as a medical device. The communication platform of ZIVVER is only used for such general purposes and helps storing and transferring ad-hoc data.

In light of the above, it can be concluded that the communication platform of ZIVVER is not a medical device and therefore does not require to apply any CE-marking.

[1] MDCG 2019-11/ October 2019.
[2] MDCG 2019-11 *"Guidance on Qualification and Classification of software in Regulation (EU) 2017/745 – MDR and Regulation (EU) 2017/746 – IVDR".*